



Foodnet Meals on Wheels

2020 Program Impact



Foodnet Services

- Home Meal Delivery
- Nutrition Services
- Congregate Dining
- Referral Coordination
- Safety Checks & Friendly Visits





Foodnet Responds to COVID-19 March-???

- ✓ Mac 'n Cheese Bowl Canceled
- ✓ State of Emergency Declared
- ✓ Foodnet Deemed an Essential Service & Coordinates with the Emergency Operating Center
- ✓ Operations & Safety: Emergency Plans Activated

Operations & Safety



Matilda's Law



Rotating &
Contactless Meal
Delivery Schedule



8,750 Emergency
Meals Packed



Congregate Program
Transitioned to
Home Delivery



Social Distancing,
Sanitation, Health
Screening

Highlights from 2020

- Our staff and volunteers are heroes!
- 8,750 emergency meals are packed in 3 days with United Way Tompkins County support, Distributed 300 Foodbank emergency pantry boxes.
- Transitioned Congregate Program to delivery
- Our amazing board, committee members and community stepped in with meal packing support, masks, and words of encouragement.
- Our Development/CR Committee launched a close the gap campaign & reimaged our Mac & Cheese Event! (special Thanks to Lynn Stephan & Lyndsey Bullock)
- Beechtree Center packed personal care items
- Online Cooking Classes & Education were born
- County Probation provides staff to support meal delivery
- We exceeded our development goal by 80%; we raised \$427,404.17 with generous gifts from our community.
- 310 new donors made 395 gifts totaling \$59,149
- We were awarded \$143,370 in community grants



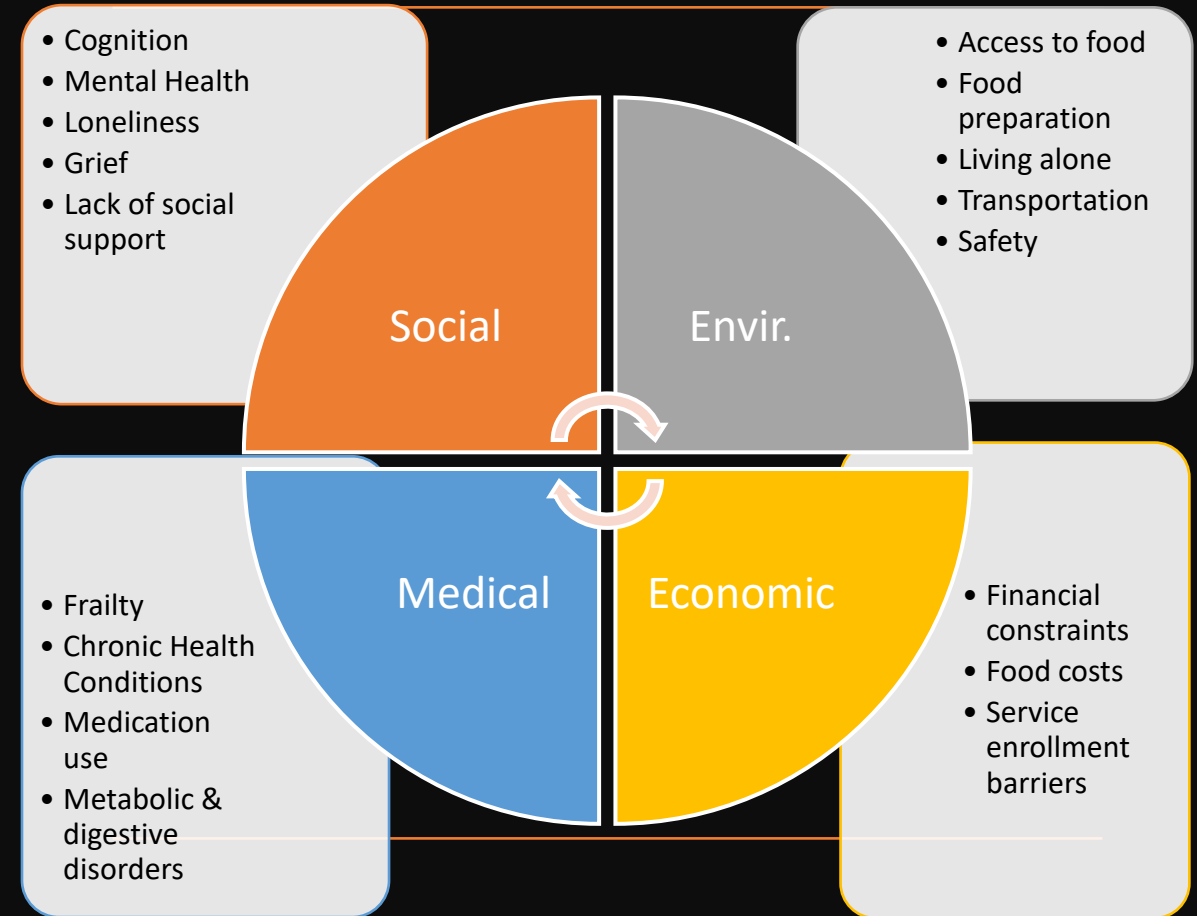


Our clients inspire us to work in ways we have never worked before...

<https://www.youtube.com/watch?v=u8I3iliXK2s>



Senior Malnutrition and Hunger are Complex





737 Unduplicated Clients Served
81% Home Delivery Program 19% Congregate Program

Foodnet Served 193,670 Meals!

Meal Location	# of Meals Served
Titus Towers Congregate Site	7,703
Groton Center Village Court Congregate Site	4,146
YMCA Congregate Site	126
Central Kitchen	4,189
Congregate Home Delivery	3,140
Home Delivered Meals (Tompkins County 9 Delivery Routes)	174,366



2,092 Blizzard Bag Meals Distributed
*included in meal totals



21,055 Weekend & Holiday Meals Delivered
*included in meal totals

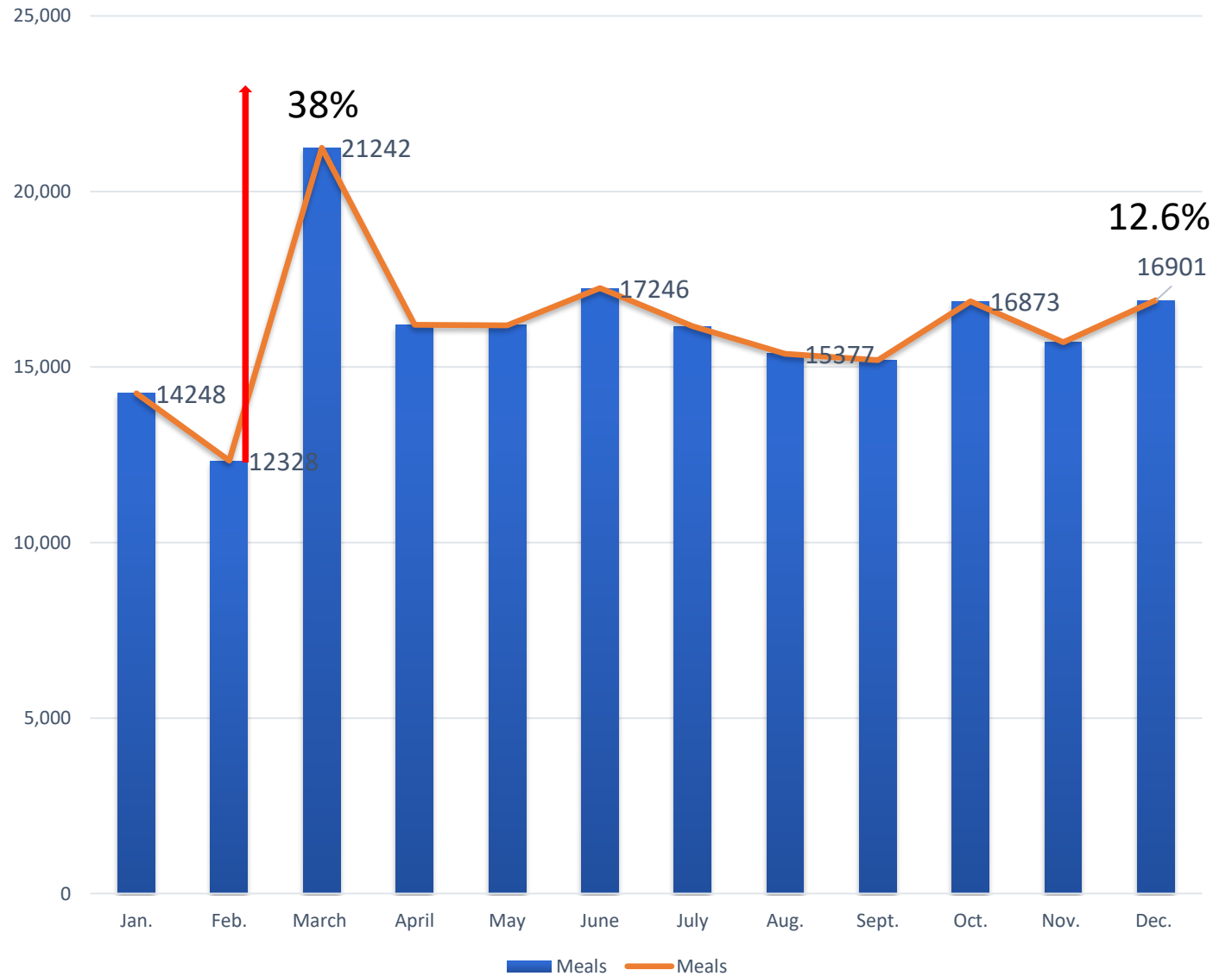




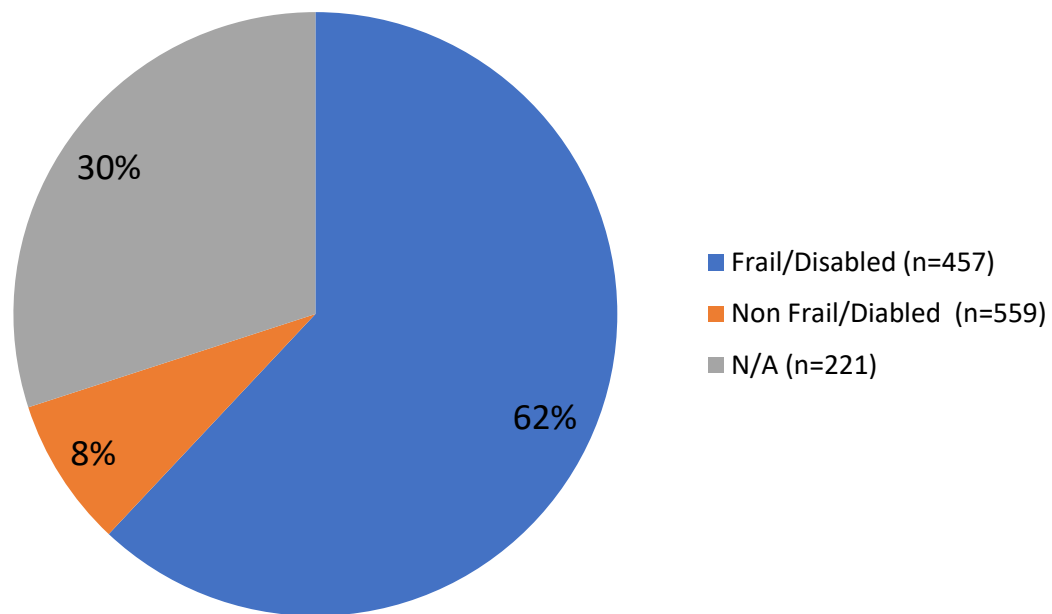
We served 22,000 more meals in 2020 compared 2019!

12.6%
Increase in
demand for
meals

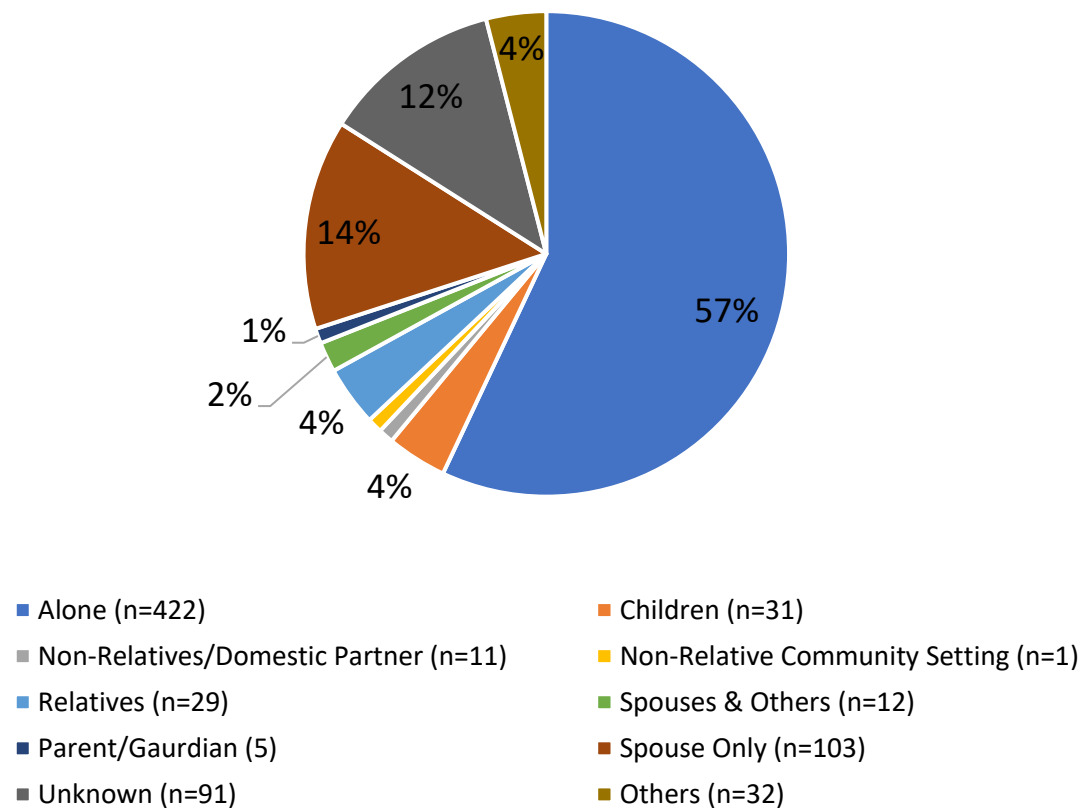
308 New
Admissions!



Frail/Disabled (n=737)



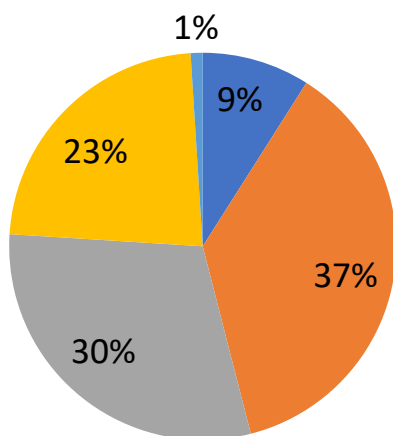
Household Composition (n=737)



Participant Demographics *n*= 737

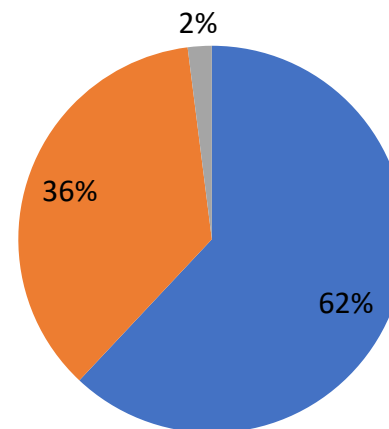
Participant demographics $n=737$

Age ($n=737$)



- Under 60 ($n=69$)
- 60-74 ($n=274$)
- 75-84 ($n=218$)
- 85+ ($n=175$)
- Unknown ($n=1$)

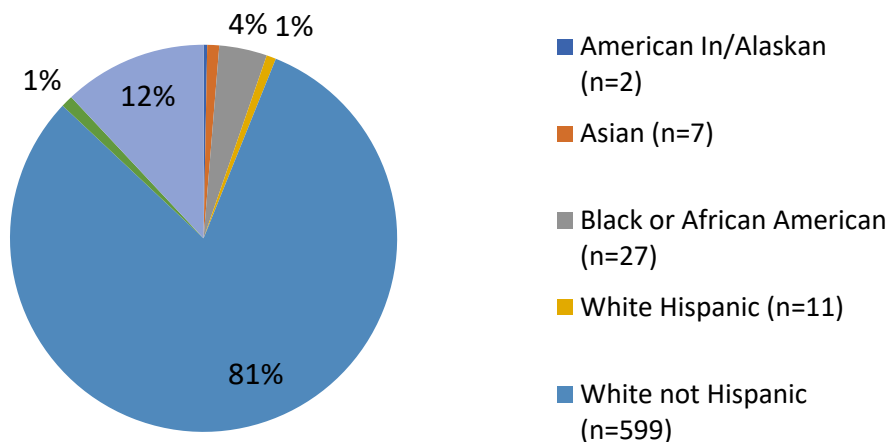
Gender ($n=737$)



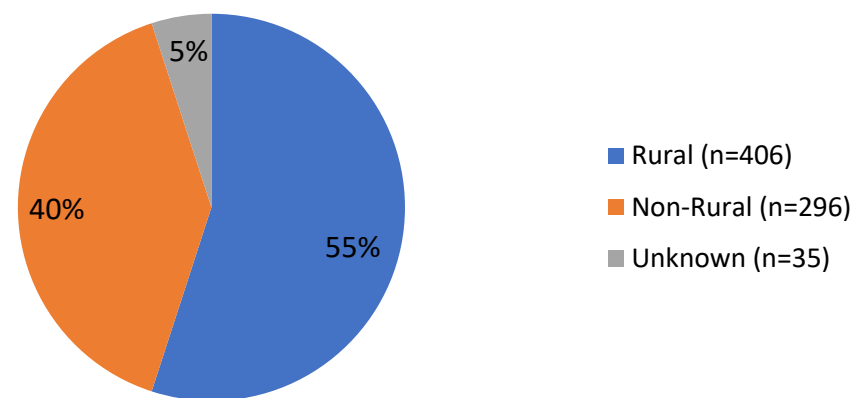
- Female ($n=455$)
- Male ($n=264$)
- Unknown ($n=18$)

Participant Demographics $n=737$

Race (n=737)



Geographic Location (n=737)





Nutrition Education, Counseling, Referral Coordination

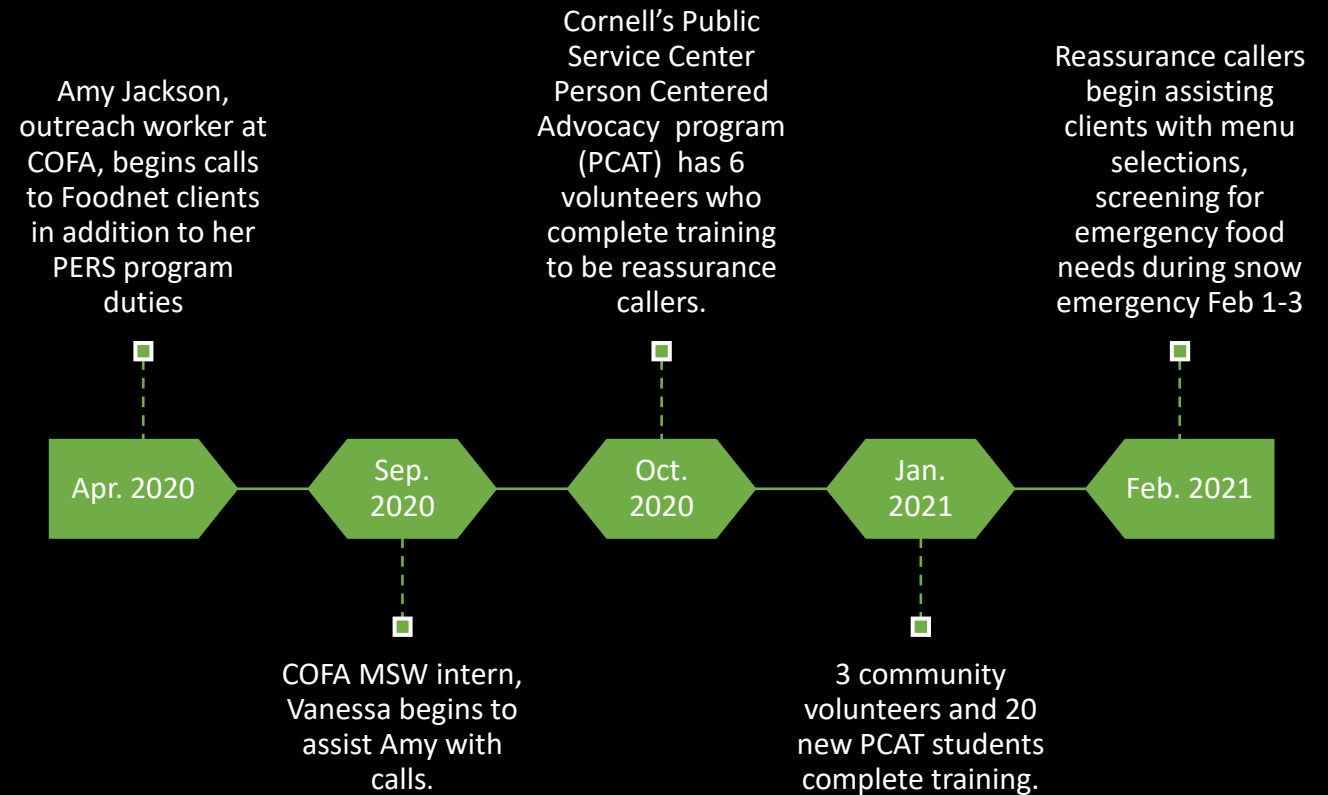
486
Nutrition
Counseling Hours

4,367
Nutrition
Education Units

340 Client
Referrals



Reassurance Program Timeline



Reassurance Program Statistics

- Program has grown from one to 12-15 callers/week.
- In 2020, approximately **5000 calls** were made to Foodnet clients by 9 volunteer callers
- April-December 2020: Approximately **300 hours** were spent on calls
- Approximately **1000 additional calls** were made during Foodnet's closure for snow Feb 1-3 by numerous dedicated volunteers!!



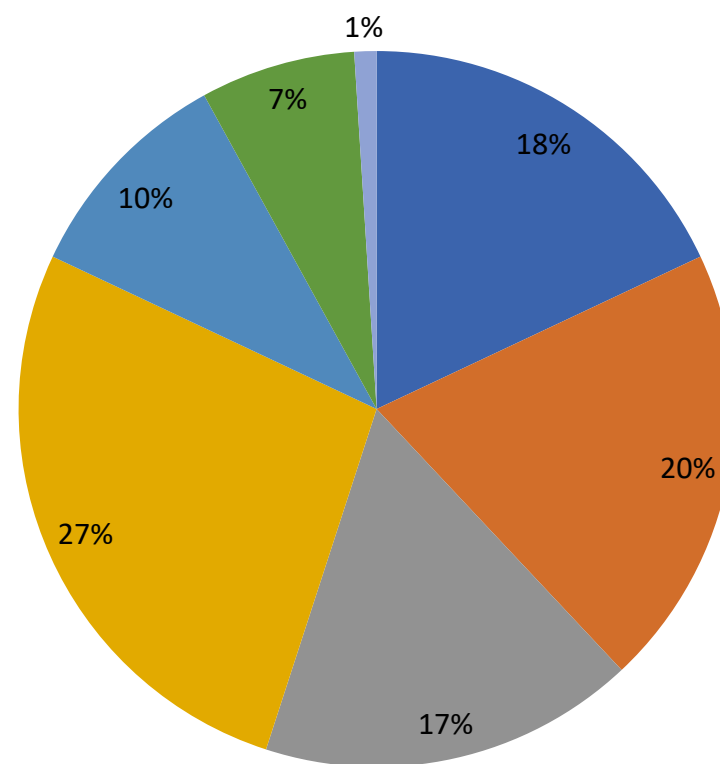
Our Meals Matter

- 61% say the meals helped to improve their health
- 71% say the meals help them to live independently
- 49% say the meals provide access to healthy food
- 53% say the meals improved appetite
- 94% say they would recommend services to family and friends
- 89% say they would use our services again

Satisfaction survey $n=168$ 42% response rate

Client Exit Survey $n=88$ 55% response rate

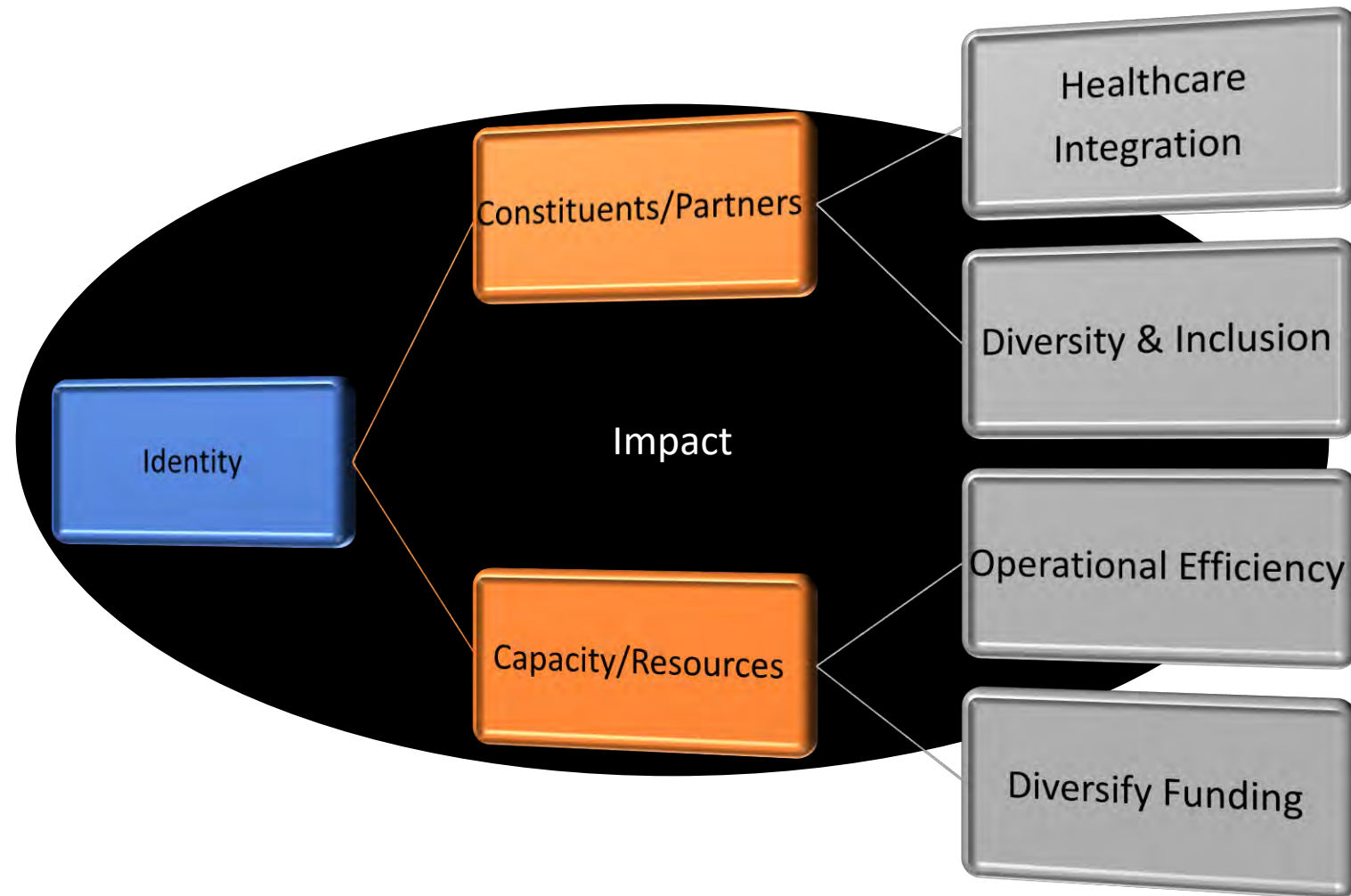
Foodnet Projected 2021 Funding



Total Projected Funding: \$1,465,452

- Charitable Contributions (n=\$256,500)
- State (n=\$300,346)
- Federal (n=\$256,004)
- Tompkins County (n=\$393,302)
- Participant Contributions/Insurance (\$147,800)
- Managed Care (\$99,200)
- Municipalities (n=\$13,300)

Impact & Sustainability Emergent Areas



Planning for 2021

